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## NIHE Management of Response Maintenance Contracts

By Northern Ireland: Northern Ireland Audit Office

TSO. Paperback. Book Condition: new. BRAND NEW, NIHE Management of Response Maintenance Contracts, Northern Ireland: Northern Ireland Audit Office, The report concludes that, for many years, there has been a very significant risk to value for money in response maintenance expenditure. The problems identified are also indicative of wider governance deficiencies and have implications for other areas of expenditure within the Housing Executive's housing budget. Today's report also concludes that the weaknesses in the Housing Executive's assessment, reporting and oversight of response maintenance contracts left it exposed to impropriety and fraud. While concerns about response maintenance contracts had been evident within NIHE over a long period, it failed to effectively address these. For example, poor contractor performance was not robustly challenged and as a result has been difficult to pursue against contractors. In addition, overpayments were identified but the action to address these issues was inadequate and the risk to fraud was not adequately assessed. This has resulted in a loss of public funds and poor standard of work carried out for tenants.



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